

TERMS AND CONDITIONS OF HIRE

It is the sole responsibility of the hirer to ensure that all possible steps are taken to avoid injury to participants or damage to the bouncy castle. Please ensure that the following safety instructions are strictly followed at all times:

1. Bouncy Castle Supervision & Safe Play Rules

- **Constant Supervision:** A designated, competent adult over the age of 18 must supervise the bouncy castle at all times. Never leave it unattended.
- **Prohibited Behaviour:** Somersaults, flips, rough play, pushing, and wrestling are strictly prohibited to prevent severe neck, back, or collision injuries.
- **Front Step Apron:** Do not allow anyone to bounce, sit, or play on the front step/apron. The step is strictly for helping users get on and off safely.
- **No Wall Climbing:** Users are strictly forbidden from climbing, sitting, or hanging on the outside walls, interior dividing walls, safety arches, or roof beams.
- **Capacity & Age Segregation:** Do not overcrowd the bouncy castle. Limit numbers based on the manufacturer's guidelines printed on the front step. If children are colliding into each other, it is too crowded. Avoid mixing large and small children on the unit at the same time.
- **Inflation & Deflation:** Do not allow any users on or inside the unit during the inflation or deflation processes.
- **Health Restrictions:** Anyone with a history of neck/back issues, pregnant individuals, or those recently recovering from surgery must not use the bouncy castle.

2. Prohibited Items & Vinyl Protection

To prevent choking hazards and permanent damage to the inflatable vinyl:

- **Attire:** All shoes, glasses, and loose jewellery must be removed before entering.
- **Food & Drink:** No food, drinks, chewing gum, or sweets are allowed on or near the bouncy castle.
- **Staining Substances:** Face paint, party poppers, coloured streamers, and silly string are strictly prohibited. These items cause irreversible chemical stains on the vinyl.
- **Pets:** Pets and animals are strictly banned from entering or being near the unit.
- **Hirer Liability:** The hirer is fully financially liable for any permanent stains or structural damage caused by these prohibited items.

3. Weather, Blower & Technical Rules

- **Rain & Weather Protocol:** Do not switch off the blower during heavy rain. The blower and electrical connectors are completely waterproof. Leaving the unit fully inflated prevents water from pooling inside the structure like a swimming pool. Once the rain stops, simply towel-dry the surface water, and children may safely resume bouncing.
 - **Blower Rain Protection:** Placing a small picnic table over the blower will help prevent rain-water from being sucked into the blower and into the inflatable. Ensure the side vents remain clear.
 - **Blower Air Vents:** Ensure that the air intake vent on the side of the blower is kept completely clear of debris, grass, or bags at all times.
 - **Power Loss Troubleshooting:** If the blower overheats or loses power, switch it off at the mains, wait 1 to 2 minutes for it to cool down, and switch it back on to restart. If it fails to restart, or if there is a total power cut, inform us IMMEDIATELY.
 - **Uncertainties:** If you are unsure about any technical operations, please contact us immediately for guidance.
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LEGAL DISCLAIMER, INSURANCE & LIABILITY RELEASE

- **Our Insurance & Responsibility:** We maintain professional **Public Liability Insurance**, which covers any accidents or injuries resulting directly from a fault in our equipment or a faulty setup by our team. We accept full responsibility only if an incident occurs due to our direct technical negligence.
 - **Hirer Negligence & Supervision:** Our insurance **does not cover** accidents caused by improper use, lack of adult supervision, or failure to follow the safety rules. All persons using this bouncy castle do so entirely at their own risk regarding behavior.
 - **Hirer Liability:** The person or organization hiring the equipment remains solely responsible and financially liable for any damage or injury occurring from, or as a result of, misuse, negligence, or reckless use on site.
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ACKNOWLEDGEMENT & SIGNATURE

I have read, understood, and accept all the terms, conditions, and safety rules listed above. I agree to enforce them fully and accept total responsibility for the equipment and the safety of its users.

Hirer's Signature: _____

Date: _____